

# Child & Adolescent Mental Health Resources

## Monroe County

### Emergency Services

- **Mobile Crisis:** 585-529-3721
- **Comprehensive Psychiatric Emergency Program (CPEP):**  
Strong Hospital ED
- **Lifeline:** 275-5151
- **911**
- **Any Emergency Department**

### Crisis Intervention Services

- **Family Crisis Support Services (FCSS):** 256-7500  
Self or Community referrals accepted
- **Home-based Crisis Intervention (HBCI):** 922-8040 (for general questions)  
Clinician referrals only

### Mental Health Treatment Clinics [www2.monroecounty.gov/mh-index.php](http://www2.monroecounty.gov/mh-index.php)

- **Genesee Mental Health:** 922-7770  
224 Alexander Park
- **Villa Of Hope:** 328-0834 ext. 581  
1099 Jay St. Bldg. J Second Floor
- **Liberty Resources:** 410-3370  
175 Humboldt Street
- **Strong Child & Adolescent Clinic:** 279-7800  
315 Science Parkway
- **Catholic Family Center:** 546-7220  
87 North Clinton Avenue
- **Easter Seals:** 292-5830  
103 White Spruce Boulevard

### Monroe County System of Care Programs

- **Family Access & Connection Team (FACT):** 753-2639  
1099 Jay Street Building J  
Family referral, School referral (truancy only)
- **Single Point of Access (SPOA):** 753-2881  
1099 Jay Street Building J  
Clinician, self or community referral, documentation including a Mental Health diagnosis and additional information required
  - Skill-Building
  - Youth Peer Mentors
  - Care Coordination
  - Health Home Care Management
  - Community Residence
  - Residential Treatment Facility

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### Chemical Dependency Treatment

- **Strong Recovery/Addiction Services:** 275-5400  
2613 W. Henrietta Rd.
- **Villa of Hope:** 865-1550 ext. 104  
3300 Dewey Avenue LIFE Program
- **Villa Of Hope:** : 328-0834  
1099 Jay St. Bldg. J Second Floor
- **Westfall Associates:** 473-1500  
919 Westfall Road, Building B, Suite 60

### Hospitalization

- **Strong Memorial Hospital Unit 4-9000**  
Acute psychiatric inpatient care
- **Western NY Children's Psychiatric Center (Buffalo, NY)**  
Long-term psychiatric inpatient care
- **Strong Memorial Hospital Child & Adolescent Partial Hospitalization Program (CAPH)**  
Short-term full day psychiatric care

UPDATE 3/18/2020 - Please be aware that most clinics have now switched temporarily to telehealth services. For new intakes families will have to call the clinic directly to find out how they are handling those, as some are moving away from walk-in hours for now.

Also, for yourself, and families who have access to computers or smart phones with internet, you can direct people here: [https://www.monroecounty.gov/health\\_providers](https://www.monroecounty.gov/health_providers)

This is a search engine on the Monroe county page where you can type in the type of service/support you are looking for and it will provide a list of agencies.